



Children's Factory, LLC may, at its sole discretion, repair or replace any portion of the product that proves to be defective under the terms of this limited warranty at no additional cost to the buyer. **Children's Factory, LLC** is liable under this limited warranty only for the cost of replacement or cost of replacement parts of defective products.

Labor costs associated with repairs or replacements are not covered. All **incidental or consequential damages** are expressly excluded, including but not limited to: lost profits, personal property damage and third-party liabilities. Additionally, **Children's Factory, LLC**, is not responsible for any damage to customer property caused by product incompatibility with flooring or other surfaces.

Limited Lifetime Warranty – Children's Factory, LLC will repair or replace any **Children's Factory®** brand product or component that is **substantially defective** (loss of serviceability) in material or workmanship. At our discretion, we may also issue credit up to the invoice price of the product. This is the sole and exclusive remedy for products found by **Children's Factory®** to be defective. This warranty, which begins on the date of shipment, is subject to the following limitations, exclusions, and provisions.

Learning Carpets® Rugs – **Children's Factory, LLC** has a limited lifetime warranty against manufacturing defects on all Learning Carpets® Rugs. Damage caused by improper cleaning methods or maintenance, pets, tears, spills, cuts, pilling, shredding, matting, crushing or burns are not manufacturing defects and are therefore excluded from the warranty coverage. Please review cleaning instructions carefully prior to caring for your carpet.

Bean Bag Warranty – **Children's Factory®** bean bags are designed for comfort, durability, and everyday enjoyment, but like all well-loved seating, they may show signs of use over time. To ensure your satisfaction, we proudly stand behind our products with the following warranty:

- **Covers** are backed by a **2-year limited warranty** that protects against defects in materials and workmanship under normal use.
- **Polystyrene beans** are warranted for **60 days** from the date of purchase. While flattening is a natural result of use, our bean bags are filled with a scientifically measured amount of beans to provide optimal comfort and support.

Product Usage & Warranty Conditions – **Children's Factory, LLC** products (unless specifically designated for outdoor use) are **not intended or warranted for outdoor storage**. Additionally, natural color variations occurring in **plastics, laminates, paints, and other materials** are inherent to their character and are not considered defects. As such, **Children's Factory, LLC does not guarantee colorfastness, nor does it warrant the exact matching of colors, grains, or textures** in these materials.

See below for the full list of warranties:

Active Play	Indoor/Outdoor Play	Activity Cart & Cover	1 Year
		Ball Cart & Cover	1 Year
		Basketball Stand & Ball Return	2 Years
		Kidfetti®	2 Years
		Sand & Water Tables	2 Years
		Plastic Molded Ride On's	2 Years
	Transportation	Buggies, Runabout® and Stollers	3 Years
		Buggy Covers	1 Year
		Bye Bye Buggy®, Canopy, Infant Seat	3 Years
		Buggy Covers	1 Year
Trikes	Helmets	1 Year	
	Trikes, Wagons & Scooters	5 Years	
	Traffic Signs	3 Years	
Creative Play	Art	Mobile Drying Rack	1 Year
		Smocks & Splash Mats	2 Years
Furniture	Manual Dexterity	Manual Dexterity Boards & Vests	2 Years
	Carpets	Carpets & Rugs	Limited Lifetime
	Nursery	Changing Table Pad	1 Year
		Feeding Chair	1 Year
	Pretend Play	Dolls & Puppets	2 Years
		Mailbox	3 Years
		My Mail Bag Set	1 Year
	Room Dividers	Mirrors	2 Years
		PlayPanels®	2 Years
		Quiet Divider®	3 Years
	Seating	Quiet Divider® Accessories	1 Year
		As We Grow® Adjustable Tables	10 Years
		Baseline® Tables & Chairs	5 Years
		Bean Bags	2 Years
		Bean Fill	60 Days
		Foam Filled Flexible Seating	2 Years
		Molded Seating	2 Years
		MyPosture™ Chairs	10 Years
		MyValue™ Table & Chair Sets	5 Years
		NaturalWood™ Tables & Chairs	5 Years
Pillows		2 Years	
Value Stack™ Chairs		Limited Lifetime	
Value Tables		5 Years	
Angeles® Birch Wood	Limited Lifetime		
Value Line™ Furniture	Limited Lifetime		
Rest Time	Blankets & Sheets	Blankets & Sheets	1 Year
	Cots	Cot Activity Panels & Table Top	3 Years
		Cot Name Clips	1 Year
		SpaceLine® Cots	15 Years
		Universal Cot Carrier	3 Years
		Value Line™ Cots	10 Years
	Rest Mats	Mobile Rest Mat Storage	1 Year
	Rest Mats	3 Years	
Soft Play	Blocks/Climbers/Mats	Ball Pit Balls	1 Year
		Covered Foam-Filled Products	2 Years

Exclusions

- Products that were **not installed, used, or maintained** in accordance with provided instructions and warnings.

- Warranty coverage applies only to products purchased directly from us or an authorized retail partner.
- Damage incurred during transit (which will be handled under separate terms).
- Defects caused by **abusive or abnormal use** of the product.
- Normal wear and tear expected over the course of ownership.
- Modifications or attachments to the product.

For warranty claims or questions, please contact **Children's Factory Customer Service**.